



RESOLUTION of SUPPORT

GRTC FY25 Annual Report

The Board acknowledges and supports the accomplishments highlighted in GRTC's Fiscal Year 2025 Annual Report. This past year was a milestone for GRTC and the Richmond region:

- **Ridership & Accessibility:** GRTC provided more than **12 million rides** and continued its **zero-fare policy**, keeping transit accessible for everyone.
- **Future Planning:** Progress was made on planning for the **Western and North-South Pulse BRT corridors**, setting the stage for future service improvements.
- **Customer Experience:** GRTC upgraded **24 stops**, bringing the total to **101 ETI improvements**, and added more shelters and benches across the network.
- **Service Enhancements:**
 - Route 1 extended to Virginia Center Commons
 - Routes 7A and 7B frequency increased to every 15 minutes between the Airport and Church Hill
 - Route 19 frequency increase and extension to Sheltering Arms in Henrico County
- **Downtown Transfer Station:** Entered into an agreement with the City of Richmond for a future **modern transit hub** with mixed-use development.
- **Public Safety:** Launched **Public Safety Officers and Ambassadors**, who assisted riders over **300 times in one month**, including reuniting a lost child with family.

These achievements demonstrate GRTC's commitment to innovation, accessibility, and safety. The Board commends GRTC for its efforts and looks forward to continued collaboration to advance regional transit.

Ellen Robertson, Secretary
GRTC Board of Directors

Date