





Sandston Zone





Wheelchair accessible

EFFECTIVE

October 2025



ridegrtc.com 804.358.4782

HOLIDAY SERVICE SCHEDULE

New Year's Day Martin Luther King Jr. Day Presidents' Day Memorial Day Juneteenth Independence Day Labor Day Indigenous Peoples' Day Veterans Day Thanksgiving Day Christmas Day

Actual holiday schedule will occur pending state and local government notification.

GRTC CONTACT INFORMATION

Customer Service Center	(804) 358.GRTC (4782)
Monday through Friday	6:00 am to 7:00 pm
Saturday and Sunday	8:30 am to 6:00 pm
Lost & Found	(804) 358.3871
RideFinders	(804) 643.RIDE (7433)
CARE Specialized Transpor	tation(804) 782.2273

GRTC Headquarters

301 E. Belt Boulevard, Richmond, VA 23224

RideFinders, A Division of GRTC The Ironfronts Building, 1013 E. Main Street Richmond, VA 23219



GRTC BUS CONNECTIONS

The table below lists the bus routes that operate within this microtransit zone.

The approximate time between buses is shown in minutes.

For full service details, visit our website ridegrtc.com

WEEKDAY

Route	Route Name	Peak 6-9am/4-7pm	Midday 9am-4pm	Evening after 7pm
Pulse	Rapid Bus Route	10	15	15-30
4B	Oakwood/Darbytown	60	60	60
7A	Nine Mile/Airport	30	30	30
7B	Nine Mile/Laburnum/Airport	30	30	30
91	Laburnum Connector	30	60	60

HOW TO RIDE LINK



Scan the QR code or visit **ridegrtc.com/link** to download the **GRTC On the Go** app and create an account — available on the App Store® and on Google PlayTM. To book over the phone, call **(804) 358.4782**



Enter your starting point and destination within the zone. If you need space for a wheelchair, be sure to select the passenger type that meets your needs. A LINK van will meet you at the pick up location. Note the arrival time and be ready 5 minutes early. Maximum 4 passengers per booking.

3 Enjoy your ride

LINK is a comfortable, safe, and sustainable way to navigate around your community. You may pick up other riders traveling in the same direction during your trip. Book another ride in the app to your next destination or connect with nearby GRTC bus routes.

RULES OF RIDING

- It's the law...passengers must wear seatbelts.
- Your driver will wait for 5 minutes after arrival.
- No bikes permitted at this time.
- Children under 16 must be accompanied by an adult.
- Car seats and booster seats must be brought if needed.
- Traffic, weather, and request volume may cause actual times to vary. Please allow ample time to complete your trip.

FARE INFORMATION

No fare payment required to ride until further notice. For more information, visit **ridegrtc.com/link**

Information is subject to change.

