



First Quarter – FY2026 Ridership Performance Report

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Director of Planning & Scheduling

October 28, 2025



Agenda



1.

**FIXED
ROUTES RIDERSHIP**



2.

**MICROTRANSIT
RIDERSHIP**



3.

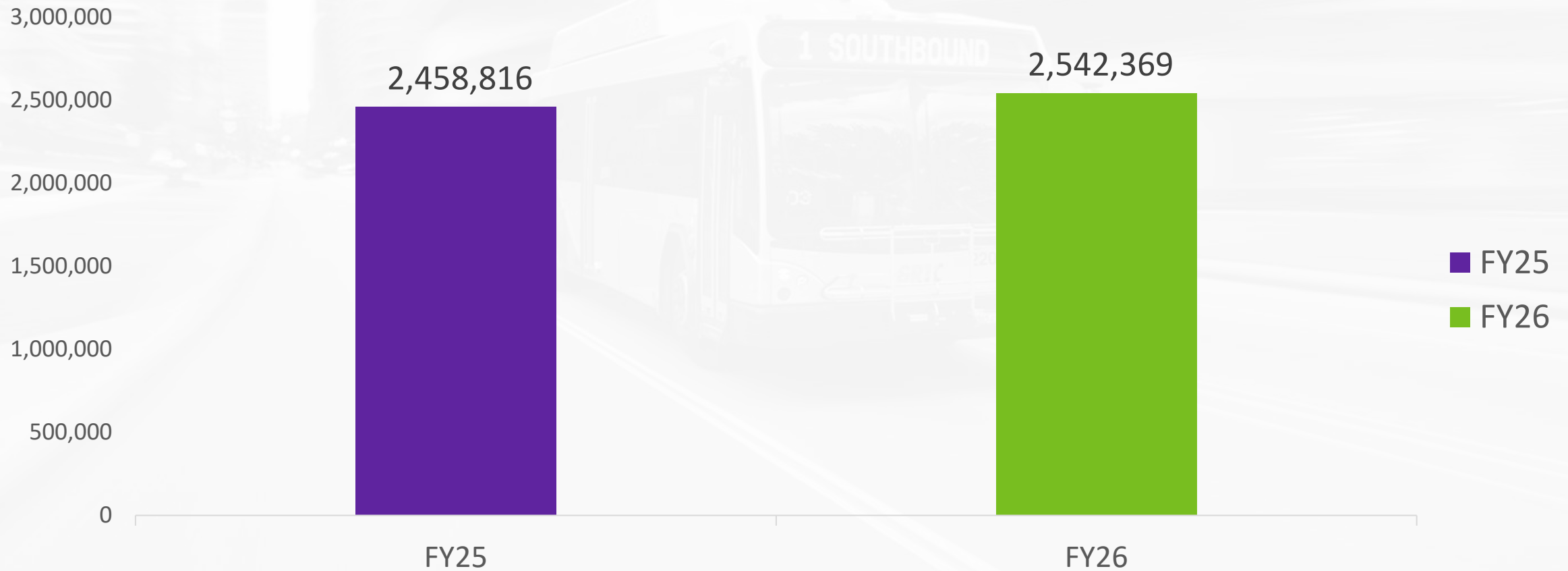
PARATRANSIT



FIXED ROUTES RIDERSHIP

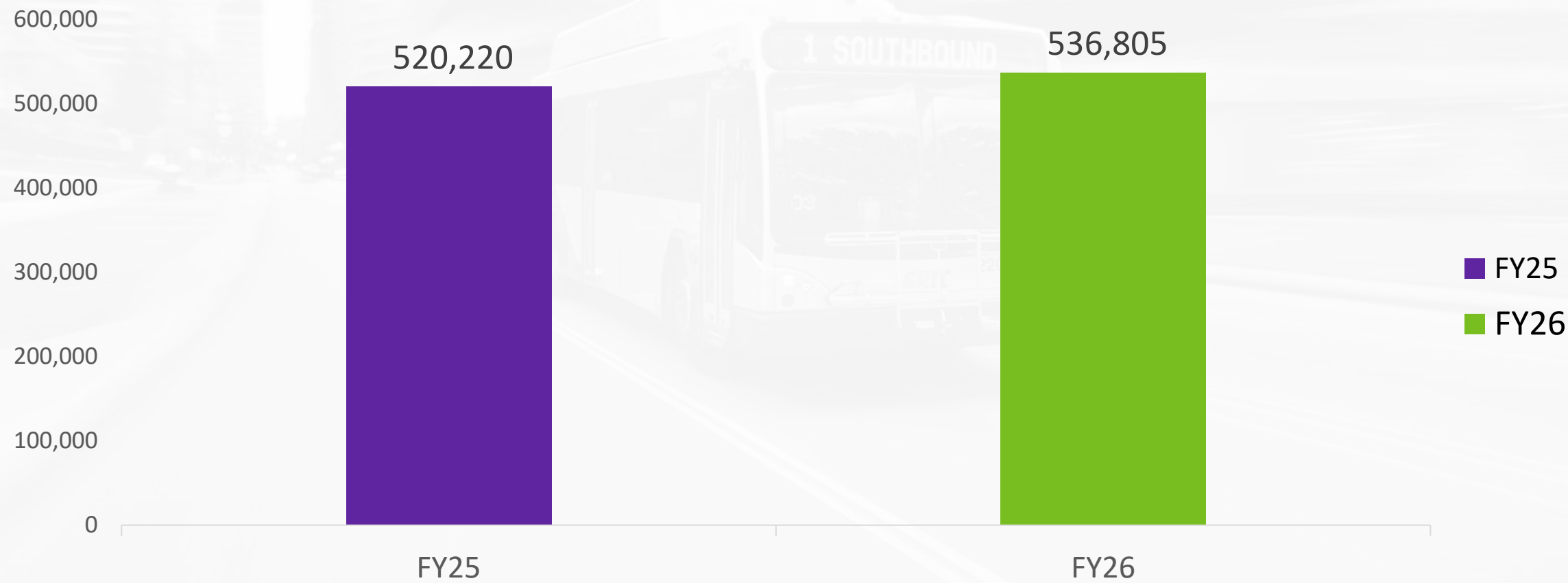
Local Fixed Routes Ridership

Q1 Total Boardings



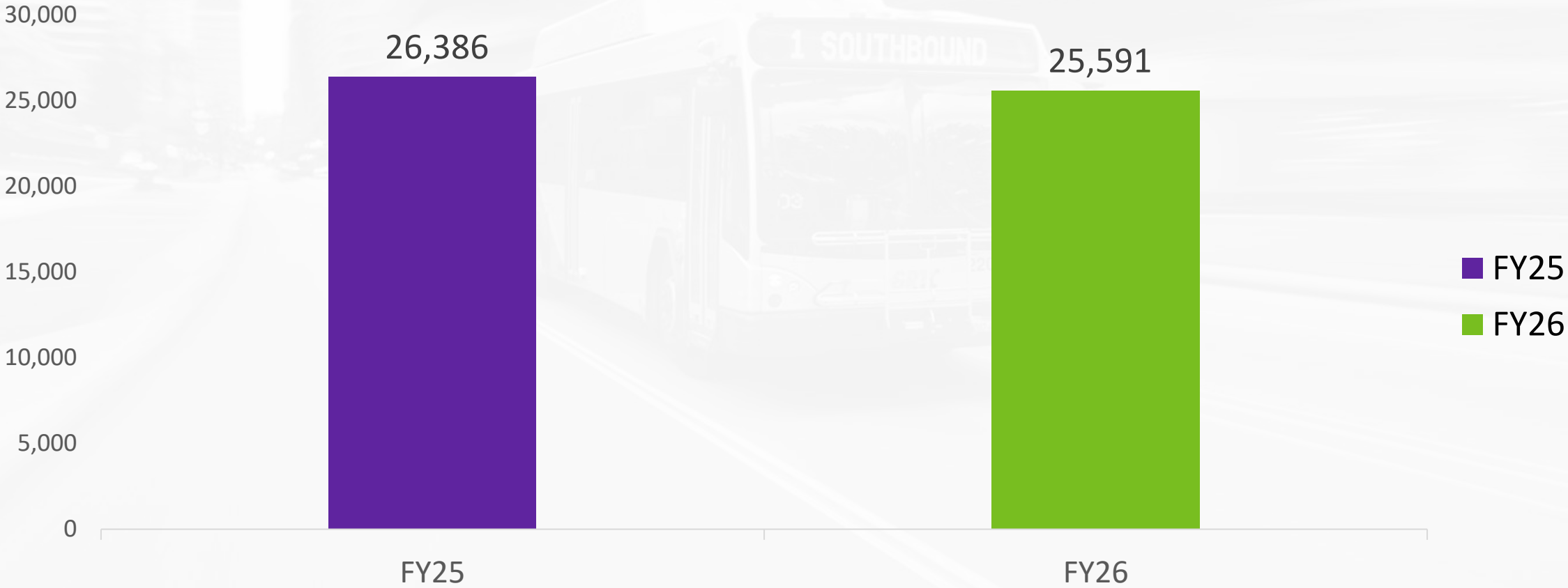
Pulse (BRT) Ridership

Q1 Total Boardings



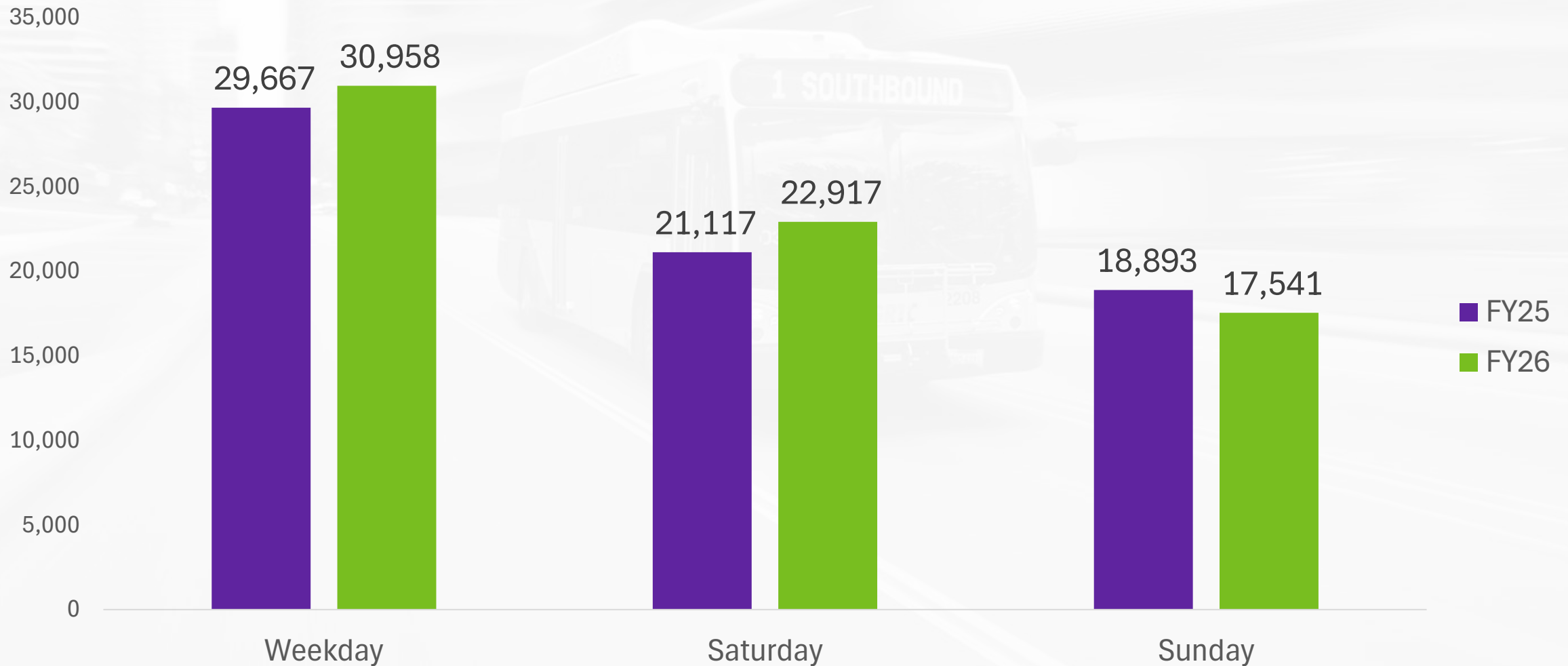
Express Ridership

Q1 Total Boardings



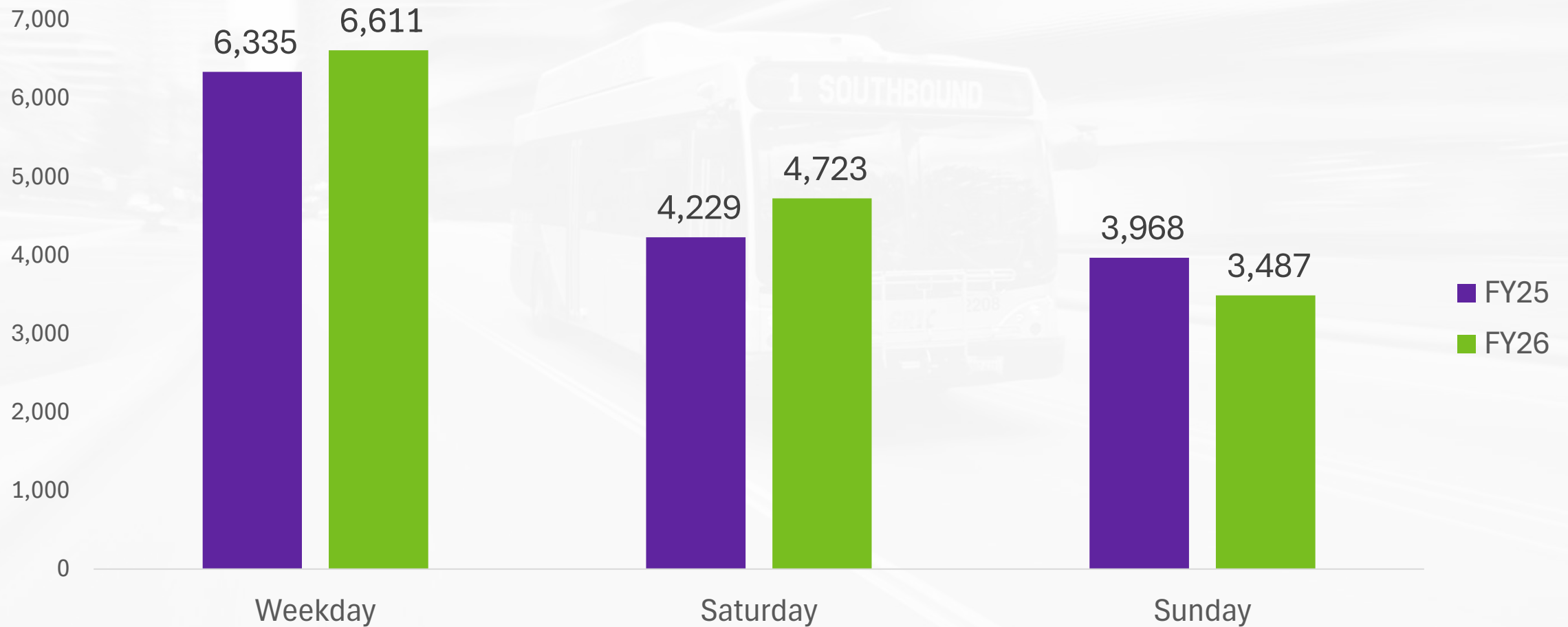
Local Fixed Routes – Average Daily Ridership

Local - Q1 Avg Daily Boardings



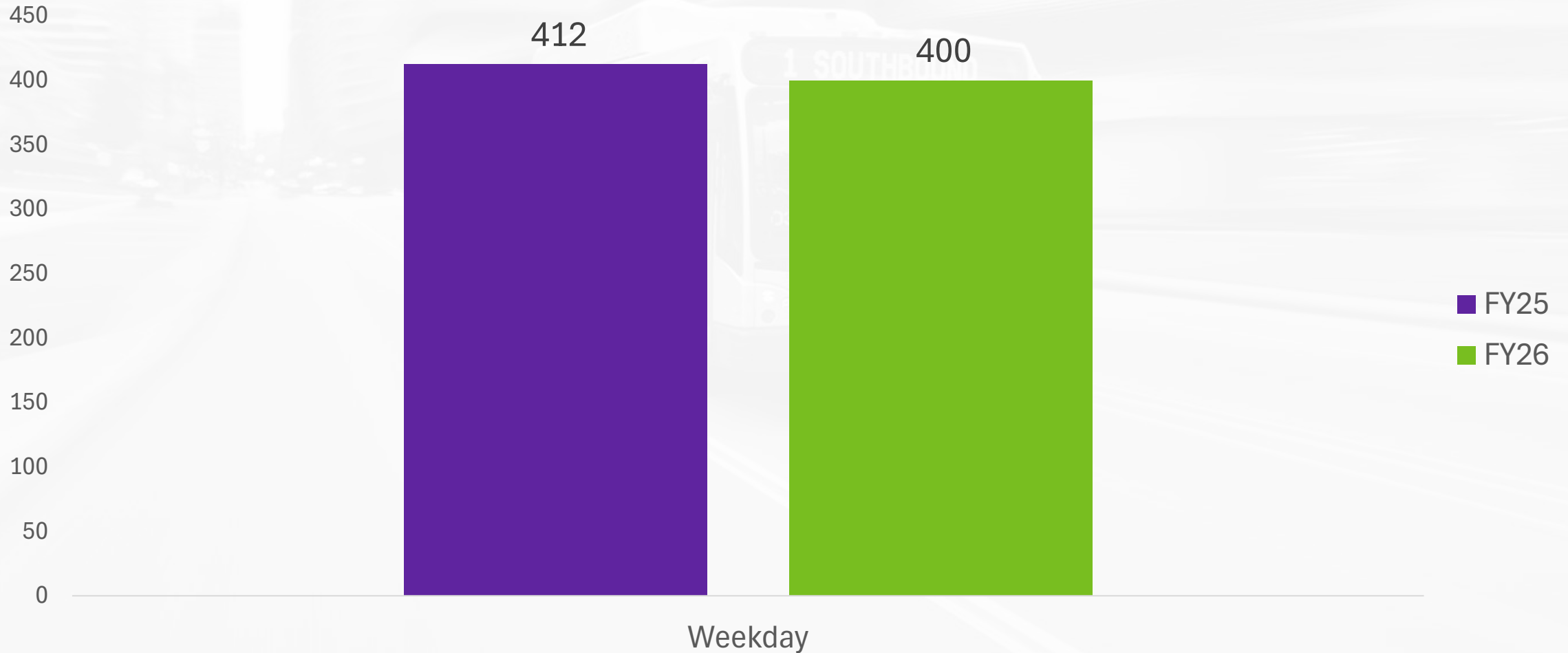
Pulse (BRT) – Average Daily Ridership

BRT - Q1 Avg Daily Boardings



Express - Average Daily Ridership

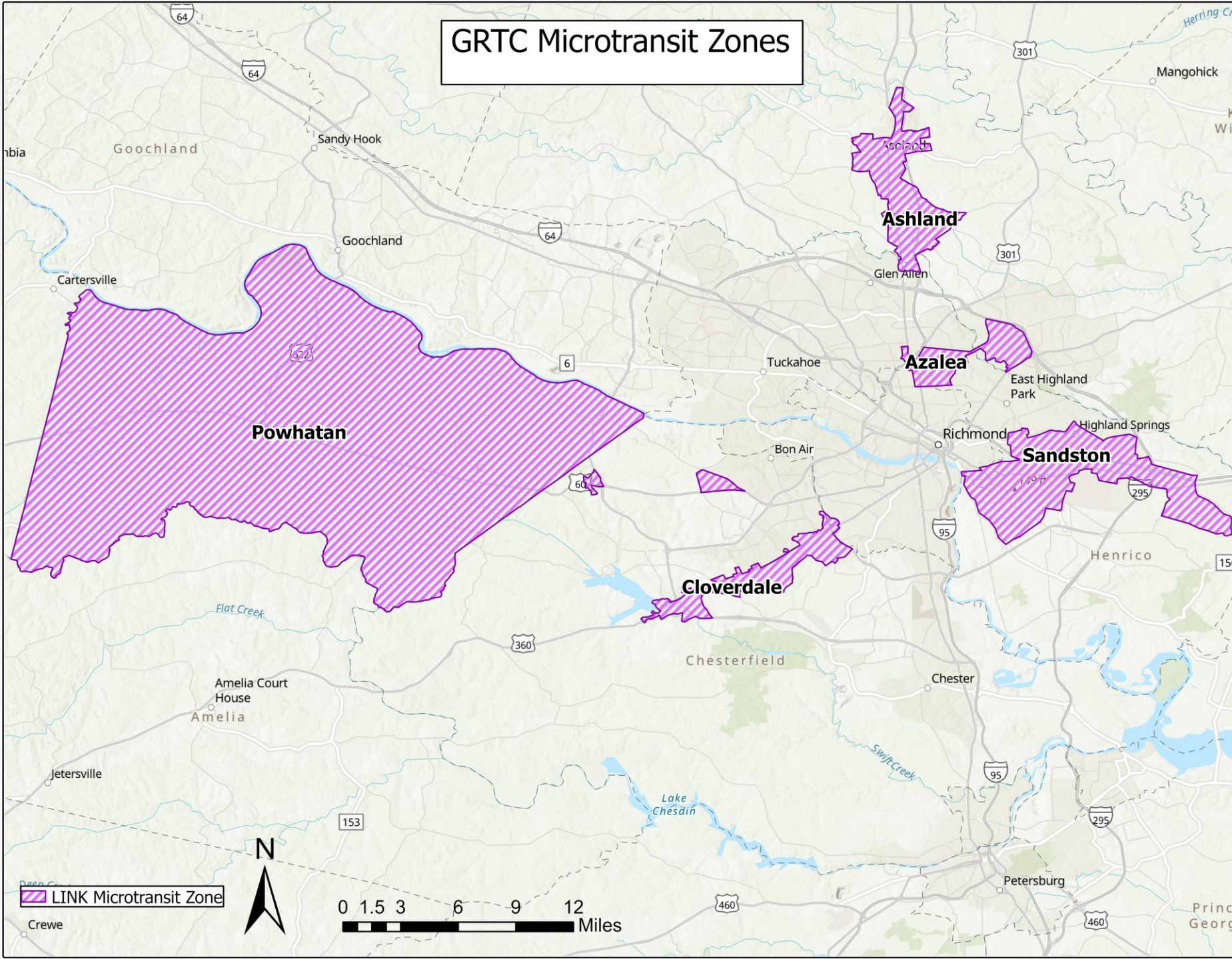
Express - Q1 Avg Daily Boardings





MICROTRANSIT RIDERSHIP

GRTC Microtransit Zones



LINK Microtransit Zone



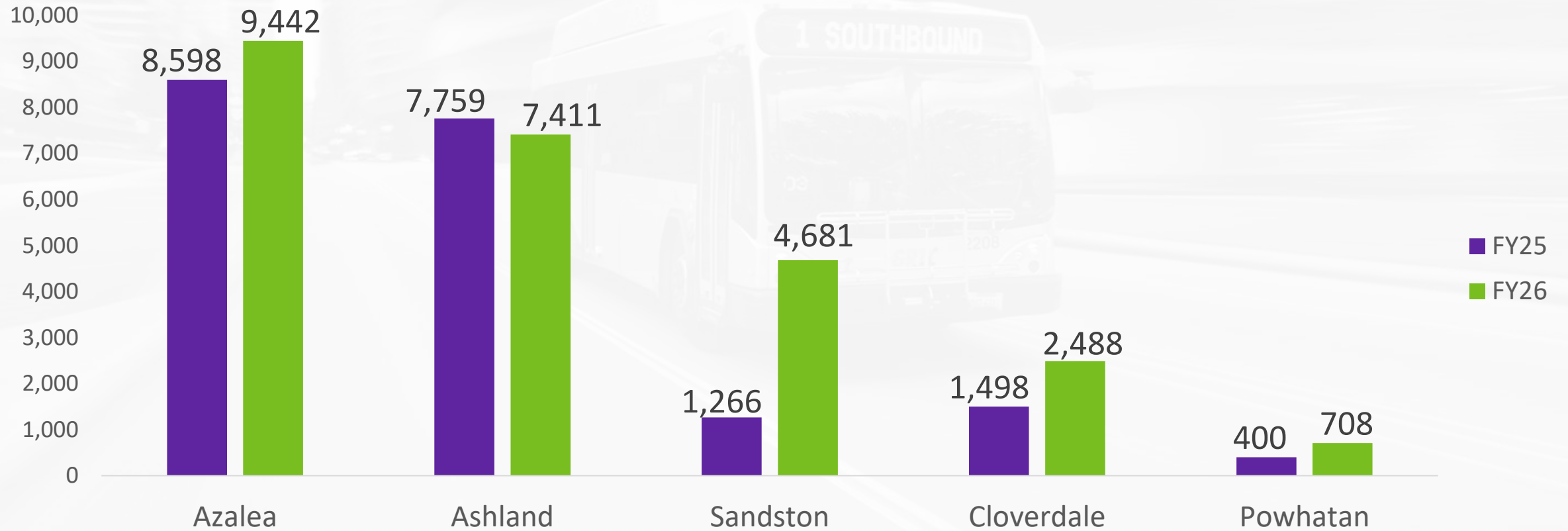
0 1.5 3 6 9 12 Miles

ridegrtc.com/link

LINK

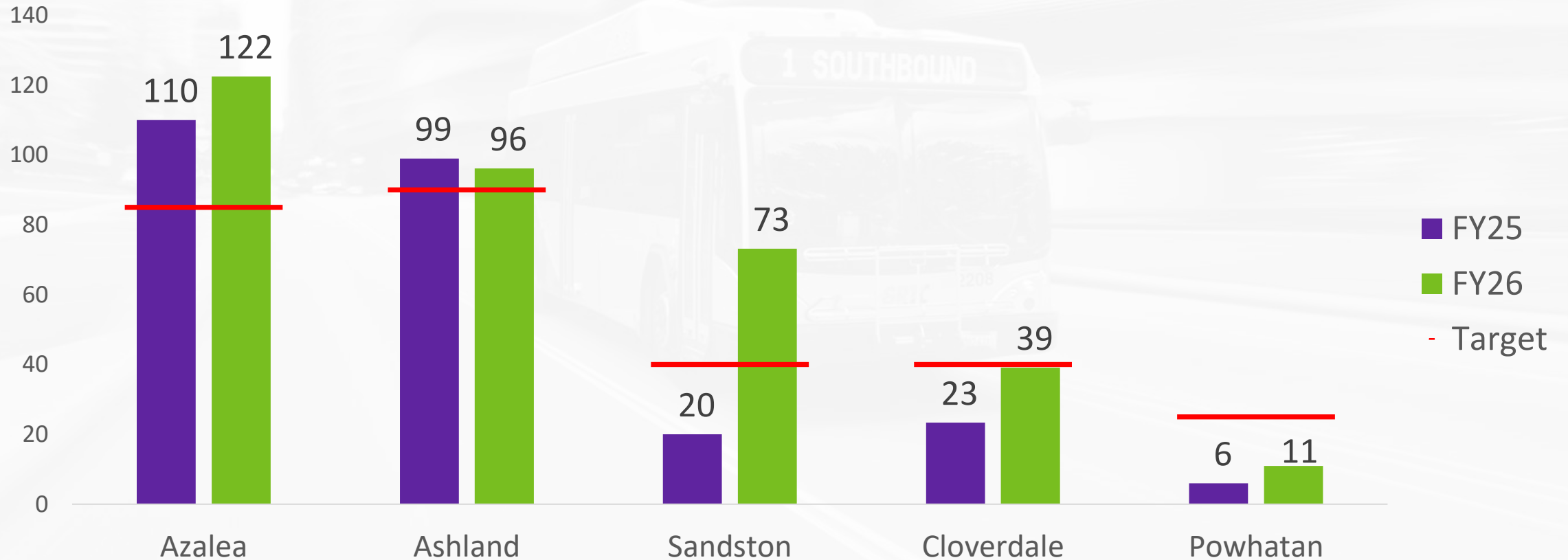
LINK Total Ridership

LINK Q1 Total Ridership



LINK – Average Daily Ridership

LINK Average Daily Ridership

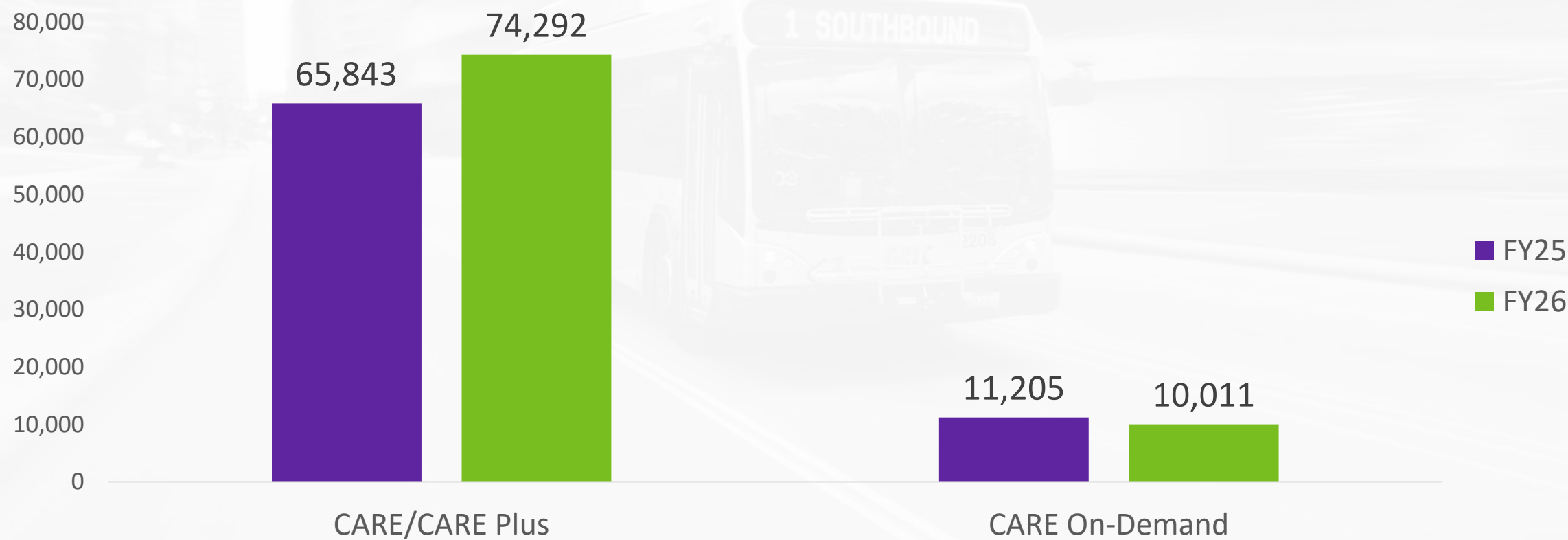




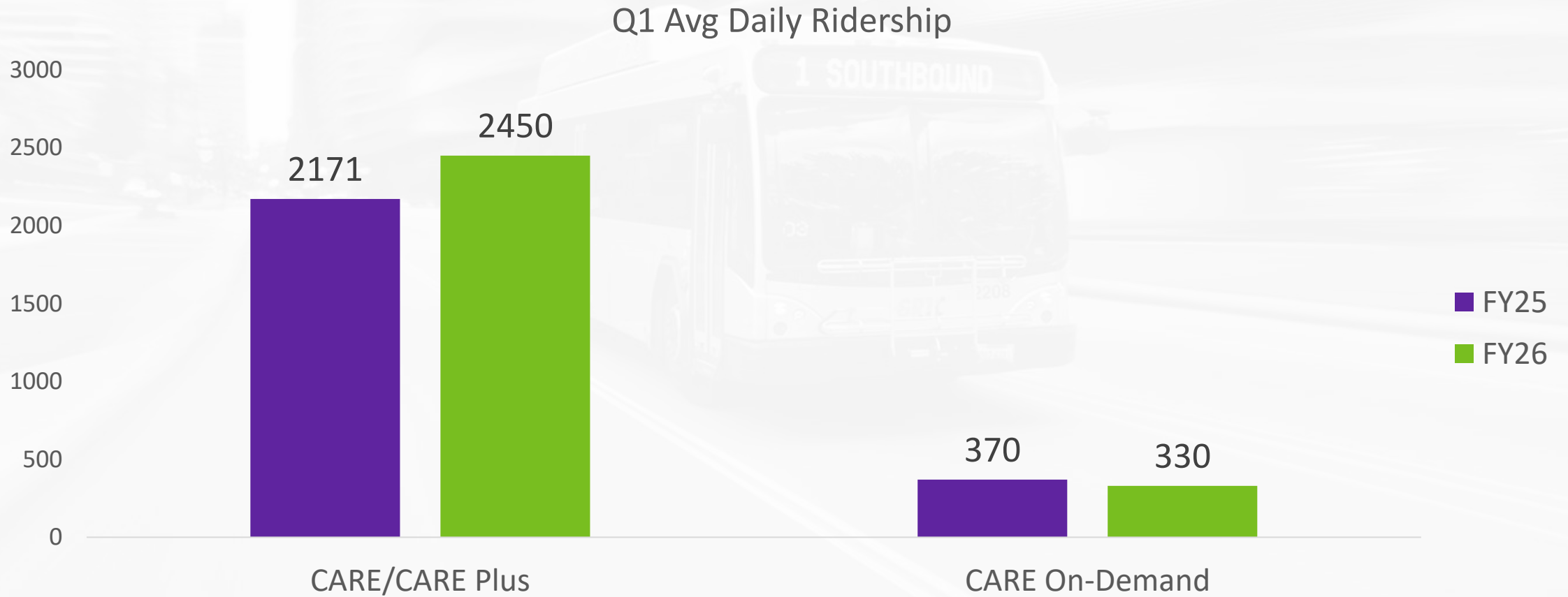
PARATRANSIT RIDERSHIP

Paratransit Ridership

Q1 Total Ridership



Paratransit Average Daily





THANK YOU!

BRT

					Productivity					
Route	Route Name	Jurisdiction	Ridership	YoY% Q1 (FY25-FY26)	Pass/Trip	YoY% (FY25- FY26)	Total\$/ Pass	YoY% Q1 (FY25-FY26)	OTP	YoY% Q1 (FY25- FY26)
Pulse	Pulse	Richmond/Henrico	536,806	3%	37	5.8%	\$ 2.65	-15.4%	78%	1.2%
			536,806							

Arterial Routes

Route	Route Name	Jurisdiction	Ridership		Productivity				OTP	YoY% Q1 (FY25-FY26)
					Pass/Trip	YoY% (FY25-FY26)	Total\$/Pass	YoY% Q1 (FY25-FY25)		
1	Chamberlayne/Hull/Southside Plaza	Richmond	283,670	5%	34	16.0%	\$ 4.60	16.3%	61%	0%
1A	Chamberlayne/Hull/Midlothian	Richmond	178,819	2%	20	0.0%	\$ 7.54	6.0%	60%	4.9%
1B	Chamberlayne/Hull/Warwick	Richmond	64,397	26%	28	31.1%	\$ 6.33	-21.4%	56%	-17.1%
1C	Chamberlayne/Hull/Elkhardt	Richmond	117,155	-9%	35	6.9%	\$ 4.86	8.5%	55%	-3.9%
2A	North Ave/Forest Hill	Richmond	89,494	6%	34	22.7%	\$ 7.43	-6.6%	64%	24.8%
2B	North Ave/Jahnke/Midlothian	Richmond	93,652	4%	26	8.7%	\$ 7.09	-6.3%	62%	12.8%
2C	North Ave/Midlothian/Belt Blvd	Richmond	116,915	3%	26	8.9%	\$ 7.97	-4.9%	66%	19.3%
3A	Highland/Route 1/Harwood	Richmond	87,982	-2%	34	5.5%	\$ 4.80	0.5%	63%	-6.3%
3B	Highland/ Route 1	Richmond/Chesterfield	121,797	-8%	34	-6.0%	\$ 8.92	7.3%	62%	3.6%
3C	Highland/ Route 1	Richmond	63,000	-7%	33	-7.8%	\$ 7.22	9.1%	64%	12.5%
5	Cary/Main/Whitcomb	Richmond	247,477	2%	21	26.1%	\$ 3.80	-3.1%	65%	1.7%
14	Hermitage/East Main	Richmond	99,613	1%	24	22.4%	\$ 8.04	3.4%	64%	-3.9%
50	Broad Street	Richmond	77,398	4%	26	13.4%	\$ 3.54	-4.1%	76%	-1.2%
7A	Nine Mile Henrico	Henrico	115,296	25%	28	-17.4%	\$ 7.45	35.1%	70%	-4.9%
7B	Nine Mile Henrico	Henrico	128,203	43%	26	-9.2%	\$ 7.22	24.0%	70%	2.3%
19	West Broad Street	Henrico	176,966	3%	26	46.7%	\$ 9.70	-12.4%	65%	-3.6%
			2,061,834	6%	28	10.5%	\$ 6.66	3.2%	64%	3%

Community Radial

Route	Route Name	Jurisdiction	Ridership	YoY% Q1 (FY25-FY26)	Productivity				OTP	YoY% Q1 (FY25-FY26)
					Pass/Trip	YoY% Q1 (FY25-FY26)	Total\$/ Pass	YoY% Q1 (FY25-FY26)		
12	Church Hill	Richmond	116,576	-19%	21	-12.0%	\$ 4.61	22.6%	76%	-4%
20	Orbital	Richmond	71,409	1%	14	-10.0%	\$ 11.80	-1.7%	69%	-0.1%
76	Patterson	Richmond	11,011	1%	4	3.1%	\$ 22.70	-1.7%	81%	-2.8%
77	Grove	Richmond	13,774	13%	6	10.8%	\$ 17.79	-12.3%	72%	-9.5%
78	Cary/Maymont	Richmond	36,641	3%	12	2.4%	\$ 8.90	-2.8%	69%	10.0%
87	Bellemeade/Hopkins	Richmond	31,827	-3%	13	0.0%	\$ 14.95	2.4%	61%	-5.5%
56	South Laburnum	Henrico	4,481	17%	9	20.7%	\$ 15.43	-15.3%	64%	7.5%
79	Patterson/Parham	Henrico	17,186	14%	9	-8.9%	\$ 15.17	-12.6%	74%	-2.2%
			302,906	3%	11	0.8%	\$ 13.92	-2.7%	71%	-1%

Circulator/Feeder/Connector

Route	Route Name	Jurisdiction	Ridership	YoY% Q1 (FY25-FY26)	Productivity				OTP	YoY% Q1 (FY25-FY26)
					Pass/Trip	YoY% Q1 (FY25-FY26)	Total\$/ Pass	YoY% Q1 (FY25-FY26)		
4A	Montrose	Richmond	21,990	31%	8	21.2%	\$ 10.33	-24.1%	83%	-5%
4B	Darbytown	Richmond	33,691	15%	12	5.0%	\$ 6.43	-11.7%	71%	-4.1%
86	Broad Rock/Walmsley	Richmond	23,776	1%	9	9.2%	\$ 8.82	-2.0%	78%	-1.7%
88	Belt/Bells/Ruffin	Richmond	3,289	-15%	3	-15.4%	\$ 31.87	-0.7%	73%	-3.8%
18	Henrico Government Center	Henrico	19,209	22%	9	-3.0%	\$ 11.90	-18.3%	86%	7.3%
91	Laburnum Connector	Henrico	75,673	3%	25	7.0%	\$ 8.75	-1.4%	74%	3.6%
			177,628	10%	11	4.0%	\$ 13.02	-9.7%	77%	-1%

Express

Route	Route Name	Jurisdiction	Ridership	YoY% Q1 (FY25-FY26)	Productivity				OTP	YoY% Q1 (FY25-FY26)
					Pass/Trip	YoY% Q1 (FY25-FY26)	Total\$/ Pass	YoY% Q1 (FY25-FY26)		
29	Gaskins Express	Henrico	11,998	-6%	21	15.3%	\$ 13.61	5.4%	70%	-8%
64	Stony Point Express	Richmond	3,158	-4%	9	5.5%	\$ 17.34	3.7%	72%	-6.4%
82	Commonwlth 20 Exp	Chesterfield	5,905	9%	32	4.6%	\$ 13.70	-8.5%	79%	2.7%
95	Richmond / Petersbrg Express	Petersburg	4,530	-9%	12	-8.5%	\$ 36.43	9.0%	55%	-1.0%
			25,591	-2%	18	4%	\$ 20.27	2%	69%	-3%