



Powhatan Zone
On-demand service to/from any location within the zone



Every 30 minutes Mon-Sat
Every 40 minutes Sun

290



Powhatan Zone



EFFECTIVE
June 2025

LINK

ridegrtc.com
804.358.4782

HOLIDAY SERVICE SCHEDULE

New Year's Day	Labor Day
Martin Luther King Jr. Day	Indigenous Peoples' Day
Presidents' Day	Veterans Day
Memorial Day	Thanksgiving Day
Juneteenth	Christmas Day
Independence Day	

Actual holiday schedule will occur pending state and local government notification.

GRTC CONTACT INFORMATION

Customer Service Center(804) 358.GRTC (4782)
Monday through Friday 6:00 am to 7:00 pm
Saturday and Sunday 8:30 am to 6:00 pm

Lost & Found(804) 358.3871

RideFinders(804) 643.RIDE (7433)

CARE Specialized Transportation.....(804) 782.2273

GRTC Headquarters
301 E. Belt Boulevard, Richmond, VA 23224

RideFinders, A Division of GRTC
The Ironfronts Building,
1013 E. Main Street
Richmond, VA 23219

MON-FRI ONLY

6:00 AM
to 7:00 PM

SAT-SUN AND
EVENINGS

NO
SERVICE

GRTC BUS CONNECTIONS

The table below lists the bus routes that operate within this microtransit zone.
The approximate time between buses is shown in minutes.
For full service details, visit our website ridegrtc.com

Route	Route Name	WEEKDAY		
		Peak 6–9am/4–7pm	Midday 9am–4pm	Evening after 7pm
1A	Hull/Midlothian	30	30	30

HOW TO RIDE LINK

1 Download the app

Scan the QR code or visit ridegrtc.com/link to download the **GRTC On the Go** app and create an account — available on the App Store® and on Google Play™. To book over the phone, call **(804) 358.4782**

2 Book and wait for your ride

Enter your starting point and destination within the zone. If you need space for a wheelchair, be sure to select the passenger type that meets your needs. A LINK van will meet you at the pick up location. Note the arrival time and be ready 5 minutes early. Maximum 4 passengers per booking.

3 Enjoy your ride

LINK is a comfortable, safe, and sustainable way to navigate around your community. You may pick up other riders traveling in the same direction during your trip. Book another ride in the app to your next destination or connect with nearby GRTC bus routes.



RULES OF RIDING

- **It's the law...**passengers must wear seatbelts.
- Your driver will wait for 5 minutes after arrival.
- No bikes permitted at this time.
- Children under 16 must be accompanied by an adult.
- Car seats and booster seats must be brought if needed.
- Traffic, weather, and request volume may cause actual times to vary. Please allow ample time to complete your trip.

FARE INFORMATION

No fare payment required to ride until further notice.
For more information, visit ridegrtc.com/link

Information is subject to change.