



SCHEMATIC MAP  
NOT TO SCALE



202

**Ashland Zone**

On-demand service to/from  
any location within the zone.

1

**Every 30 minutes**

Service levels vary on Sunday.



GRTC BUS CONNECTIONS

The table below lists the bus routes that operate within this microtransit zone.  
The approximate time between buses is shown in minutes.  
For full service details, visit our website [ridegrtc.com](https://ridegrtc.com)

Route	Route Name	WEEKDAY			SATURDAY	
		Peak 6-9am/4-7pm	Midday 9am-4pm	Evening after 7pm	Day 6am-7pm	Evening after 7pm
1	Chamberlayne/Downtown	30	30	60	30	60

HOW TO RIDE LINK

1 Download the app

Scan the QR code or visit [ridegrtc.com/link](https://ridegrtc.com/link) to download the **GRTC On the Go** app and create an account — available on the App Store® and on Google Play™. To book over the phone, call **(804) 358.4782**

2 Book and wait for your ride

Enter your starting point and destination within the zone. If you need space for a wheelchair, be sure to select the passenger type that meets your needs. A LINK van will meet you at the pick up location. Note the arrival time and be ready 5 minutes early. Maximum 4 passengers per booking.

3 Enjoy your ride

LINK is a comfortable, safe, and sustainable way to navigate around your community. You may pick up other riders traveling in the same direction during your trip. Book another ride in the app to your next destination or connect with nearby GRTC bus routes.



RULES OF RIDING

- It's the law...passengers must wear seatbelts.
- Your driver will wait for 5 minutes after arrival.
- No bikes permitted at this time.
- Children under 16 must be accompanied by an adult.
- Car seats and booster seats must be brought if needed.
- Traffic, weather, and request volume may cause actual times to vary. Please allow ample time to complete your trip.

FARE INFORMATION

No fare payment required to ride until further notice.  
For more information, visit [ridegrtc.com/link](https://ridegrtc.com/link)

Information is subject to change.

**ridegrtc.com**  
**804.358.4782**



EFFECTIVE  
**June 2025**



Wheelchair  
accessible

NO SERVICE	SUNDAY	MON-FRI
	8:00 AM to 11:00 PM	6:00 AM to 11:00 PM

Ashland Zone



HOLIDAY SERVICE SCHEDULE

New Year's Day  
Martin Luther King Jr. Day  
Presidents' Day  
Memorial Day  
Juneteenth  
Independence Day  
Labor Day  
Indigenous Peoples' Day  
Veterans Day  
Thanksgiving Day  
Christmas Day

Actual holiday schedule will occur pending state and local government notification.

GRTC CONTACT INFORMATION

**Customer Service Center** ..... (804) 358.GRTC (4782)  
Monday through Friday ..... 6:00 am to 7:00 pm  
Saturday and Sunday ..... 8:30 am to 6:00 pm  
**Lost & Found** ..... (804) 358.3871  
**RideFinders** ..... (804) 643.RIDE (7433)  
**CARE Specialized Transportation** ..... (804) 782.2273  
**GRTC Headquarters**  
301 E. Belt Boulevard, Richmond, VA 23224  
**RideFinders**, A Division of GRTC  
The Ironfronts Building,  
1013 E. Main Street  
Richmond, VA 23219

