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## 10.9 million riders: GRTC leaders reflect on a historic year



**Richmond** – Transit ridership in the Richmond region grew dramatically in FY24, with initial numbers showing nearly 11 million passengers across GRTC bus, paratransit, and LINK Microtransit services. The total number is a 14 percent increase from last year – when GRTC was sixth in the nation in ridership growth – and is the first time the agency has carried double-digit millions of passengers since the late 2000s.

“The Richmond region has been investing in public transit because it is the backbone of our economy and transportation network,” **said GRTC CEO Sheryl Adams** “This year’s historic growth shows the impact we’ve had by expanding our routes, restoring and improving our frequencies, and continuing to offer fare-free service.”

“This has been an incredible year for transit riders across our region” added **Board Chair and Henrico County Supervisor Tyrone Nelson** “The Board of Directors is proud to have expanded service into four new localities and introduce new routes and microtransit service – and today’s numbers show that these investments are truly paying off.”

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*GRTC’s mission is to connect people to opportunities by providing safe, sustainable, reliable, and equitable transportation.*