

18 Henrico Government Center

NO WEEKEND SERVICE - EASTBOUND

Henrico to Willow Lawn

HOW TO READ ROUTE SCHEDULES

- 1 Find the schedule for the day and direction you wish to travel.
- 2 Timepoints in the schedule match locations on the map. Find timepoints near the start and end of your trip; your nearest bus stop may be between timepoints.
- 3 Read down the columns to see when trips serve each timepoint.
- 4 **BOLD** numerals indicate **PM** times.

Times shown are approximate. Traffic and weather may cause actual times to vary. Please allow ample time to complete your trip.

CONNECTING WITH BICYCLES



All GRTC buses have bicycle racks on the front bumper of the bus. Local buses can accommodate 2 bicycles up to 61" long. Bicycle racks on Pulse buses are larger and can accommodate 3 bicycles up to 80" long.

- Wait for the bus to come to a complete stop before installing your bicycle.
- There are directional arrows on the bicycle rack itself showing where to place the front and back tire.
- If the rack is in the upright position, squeeze the lever in the center to release and unfold it.
- Lift the security bar over the front tire of your bicycle to hold it in place.
- When exiting, inform your bus operator that you need to remove your bicycle from the front of the bus.
- If no other bicycles are being stored, remember to fold the rack back into the upright position making sure it locks into place.

Please Note

RVA Bike Share bicycles are not permitted on GRTC.

NO WEEKEND SERVICE - WESTBOUND

Willow Lawn to Henrico



Riding the Pulse

- 1 **Plan your trip**
There are 26 station platforms with connections to local and express routes. Transfers are available where routes meet the Pulse line on Broad and Main Streets between Willow Lawn and Rocketts Landing. Visit ridegrtc.com for detailed route information using Trip Planner. Connecting bus information is posted at each Pulse station. Call customer service at **(804) 358.4782** for help planning your route or use supported apps such as Transit App, Google Transit™, or Apple Maps.
- 2 **Wait for the bus**
Real-time arrival information is available at the center of the platform. When the bus arrives, step back to allow passengers to exit before boarding. Pulse buses feature level boarding at the front door for wheelchair and mobility device users.
- 3 **Enjoy your ride**
Pulse buses stop at all platforms, so there is no need to signal the operator. Station names are announced on board as you approach each stop. When exiting median stations, cross the street only at designated crosswalks.

FARE INFORMATION

No fare payment required to ride until further notice. For more information, visit ridegrtc.com

Information is subject to change.



EFFECTIVE
January 14, 2024



**Henrico
Government
Center**

18



MON-FRI ONLY
40
MINS
NO SERVICE
SAT-SUN AND
EVENINGS

ridegrtc.com
804.358.4782

HOLIDAY SERVICE SCHEDULE

New Year's Day	Labor Day
Marlin Luther King Jr. Day	Indigenous Peoples' Day
Presidents' Day	Veterans Day
Memorial Day	Thanksgiving Day
Juneteenth	Christmas Day
Independence Day	

Actual holiday schedule will occur pending state and local government notification.

GRTC CONTACT INFORMATION

Customer Service Center(804) 358.GRTC (4782)
 Monday through Friday 6:00 am to 7:00 pm
 Saturday and Sunday 8:30 am to 6:00 pm
Lost & Found(804) 358.3871
RideFinders(804) 643.RIDE (7433)
CARE Specialized Transportation.....(804) 782.2273
GRTC Headquarters
 301 E. Bell Boulevard, Richmond, VA 23224
RideFinders, A Division of GRTC
 The Ironfronts Building,
 1013 E. Main Street
 Richmond, VA 23219

