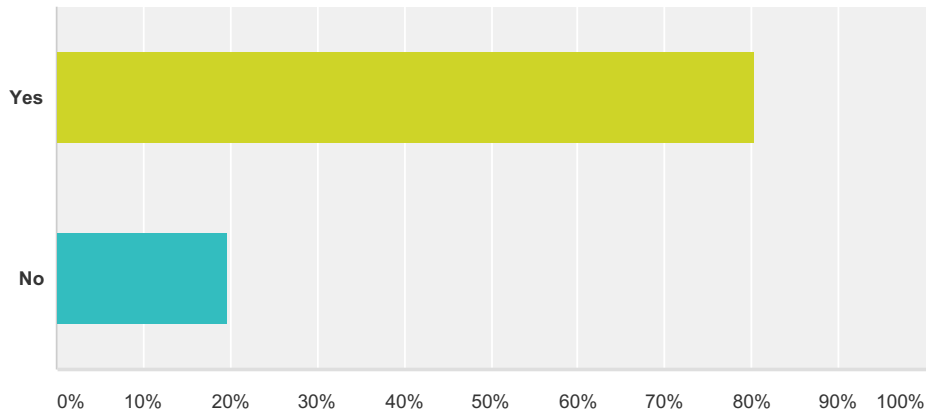


Q1 Do you ride the bus?

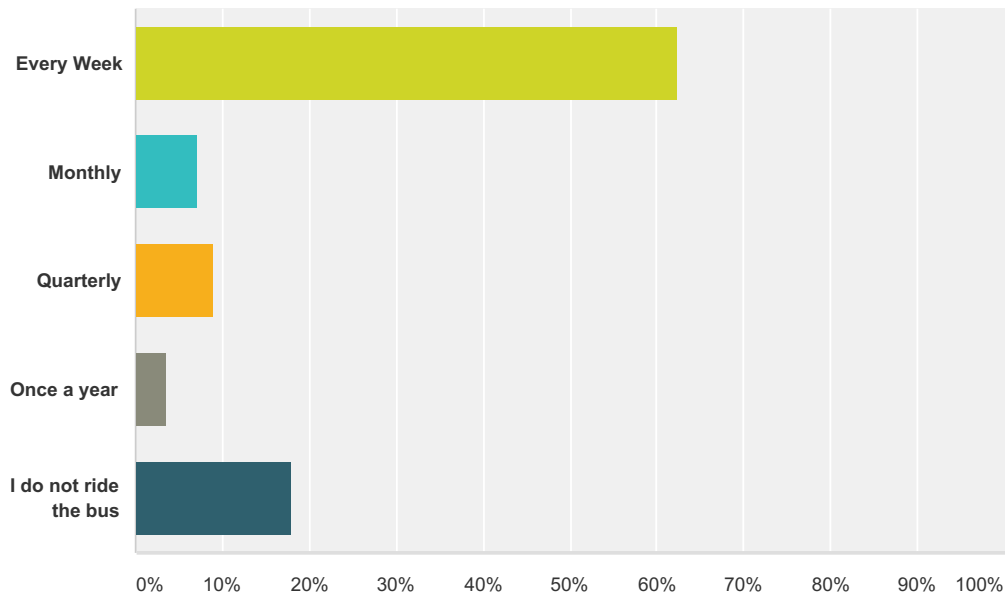
Answered: 56 Skipped: 0



Answer Choices	Responses	
Yes	80.36%	45
No	19.64%	11
Total		56

Q2 How often do you ride the bus?

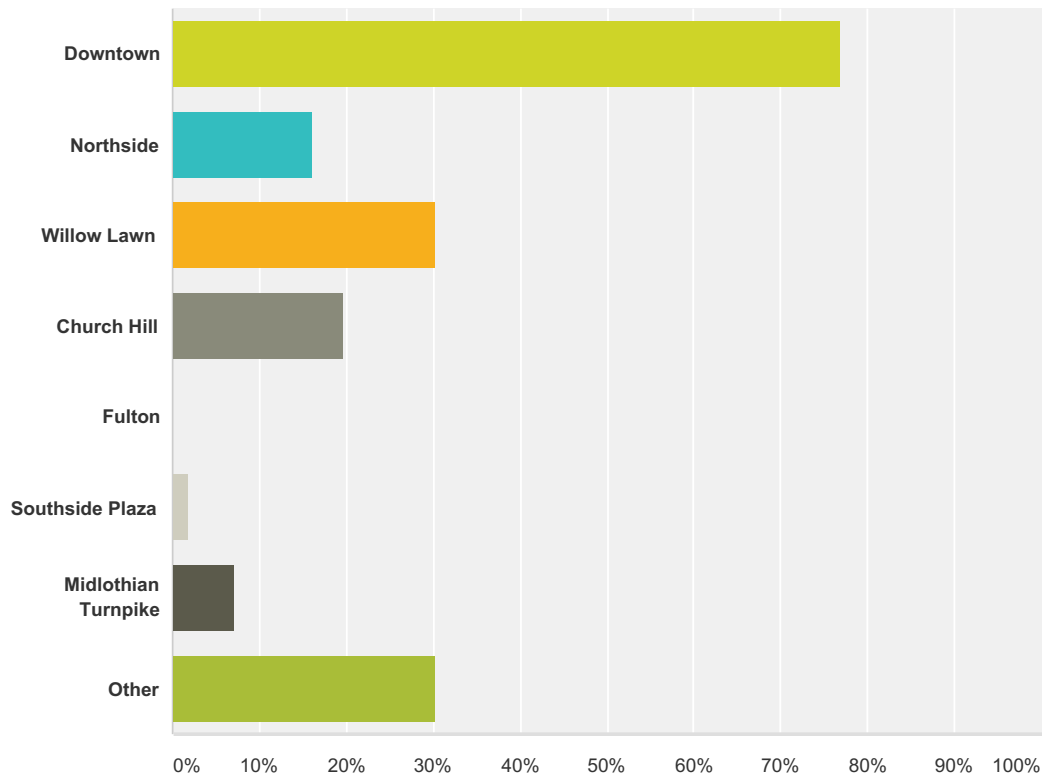
Answered: 56 Skipped: 0



Answer Choices	Responses
Every Week	62.50% 35
Monthly	7.14% 4
Quarterly	8.93% 5
Once a year	3.57% 2
I do not ride the bus	17.86% 10
Total	56

Q3 What is your primary outbound destination? (Choose up to 3 answers.)

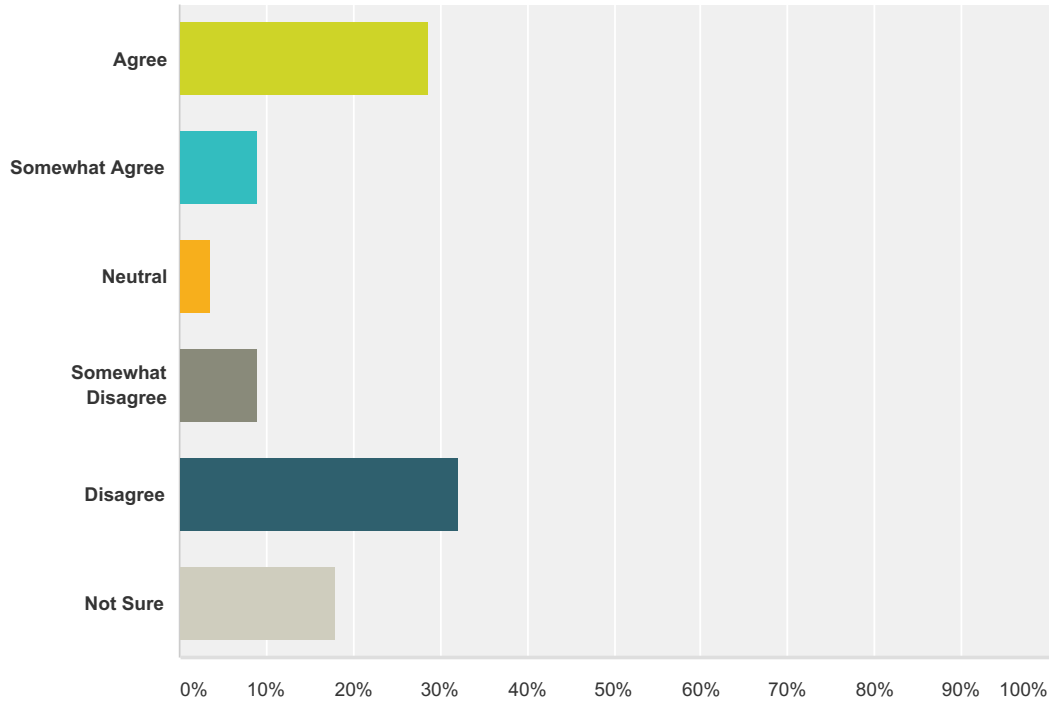
Answered: 56 Skipped: 0



Answer Choices	Responses
Downtown	76.79% 43
Northside	16.07% 9
Willow Lawn	30.36% 17
Church Hill	19.64% 11
Fulton	0.00% 0
Southside Plaza	1.79% 1
Midlothian Turnpike	7.14% 4
Other	30.36% 17
Total Respondents: 56	

Q4 Do the proposed routes provide you with the same or better service options to get you to your destination?

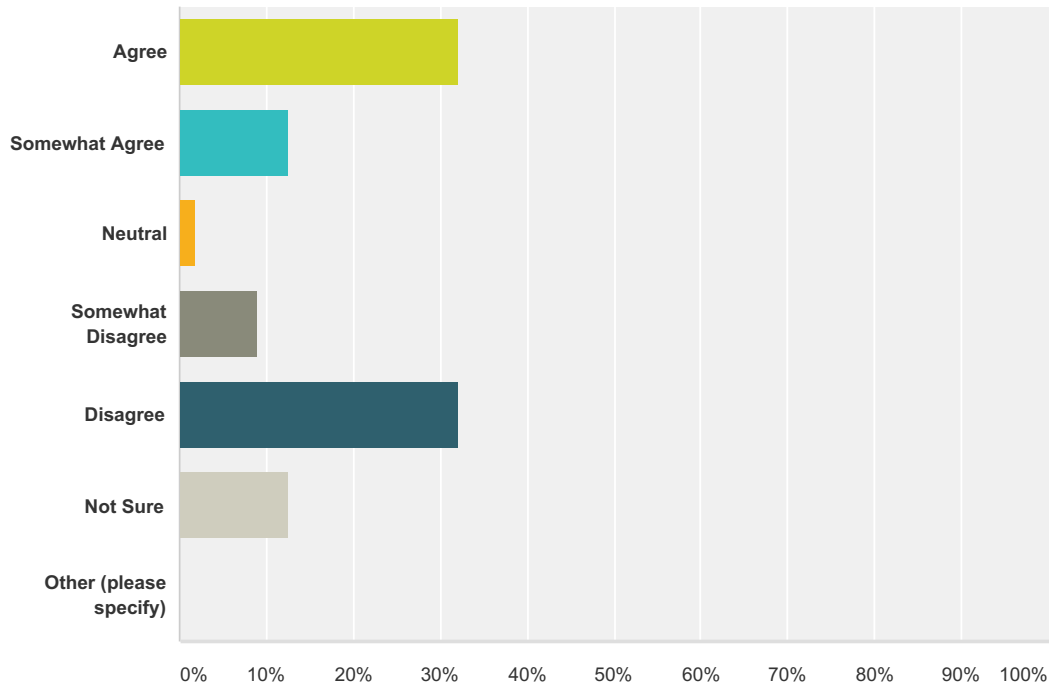
Answered: 56 Skipped: 0



Answer Choices	Responses	
Agree	28.57%	16
Somewhat Agree	8.93%	5
Neutral	3.57%	2
Somewhat Disagree	8.93%	5
Disagree	32.14%	18
Not Sure	17.86%	10
Total		56

Q5 Overall, do you think the proposed routes are improvements in service?

Answered: 56 Skipped: 0

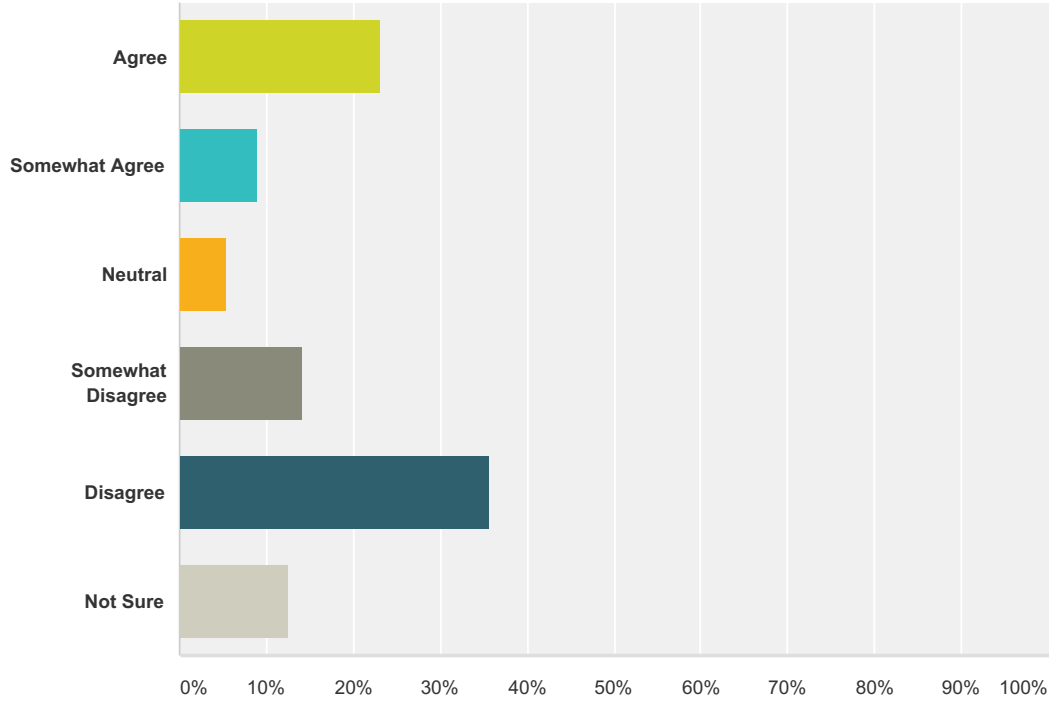


Answer Choices	Responses	
Agree	32.14%	18
Somewhat Agree	12.50%	7
Neutral	1.79%	1
Somewhat Disagree	8.93%	5
Disagree	32.14%	18
Not Sure	12.50%	7
Other (please specify)	0.00%	0
Total		56

#	Other (please specify)	Date
	There are no responses.	

Q6 In your district, do you think the proposed routes are improvements in service?

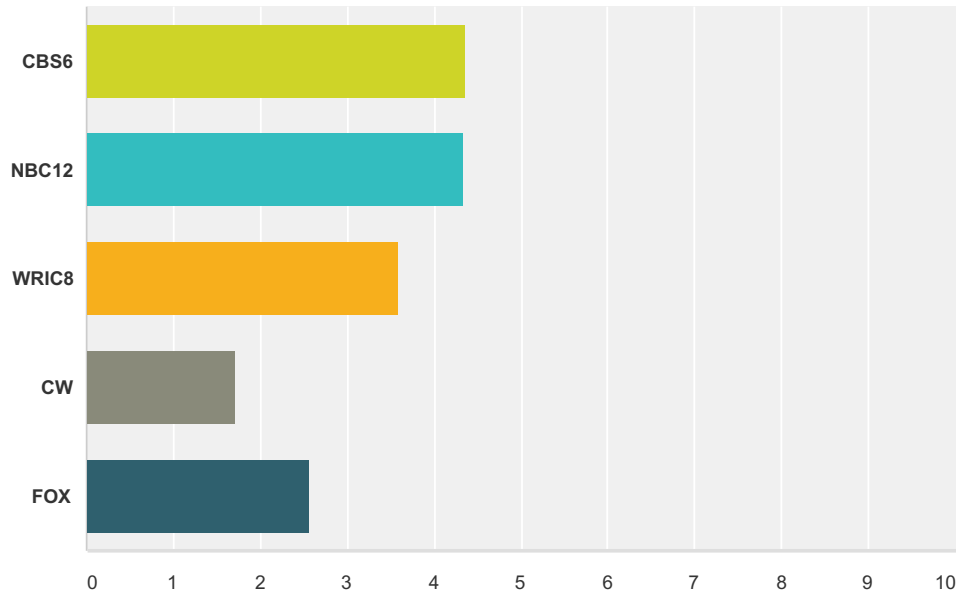
Answered: 56 Skipped: 0



Answer Choices	Responses	
Agree	23.21%	13
Somewhat Agree	8.93%	5
Neutral	5.36%	3
Somewhat Disagree	14.29%	8
Disagree	35.71%	20
Not Sure	12.50%	7
Total		56

Q7 What local TV stations do you watch for news? (Choose up to 3 in priority order)

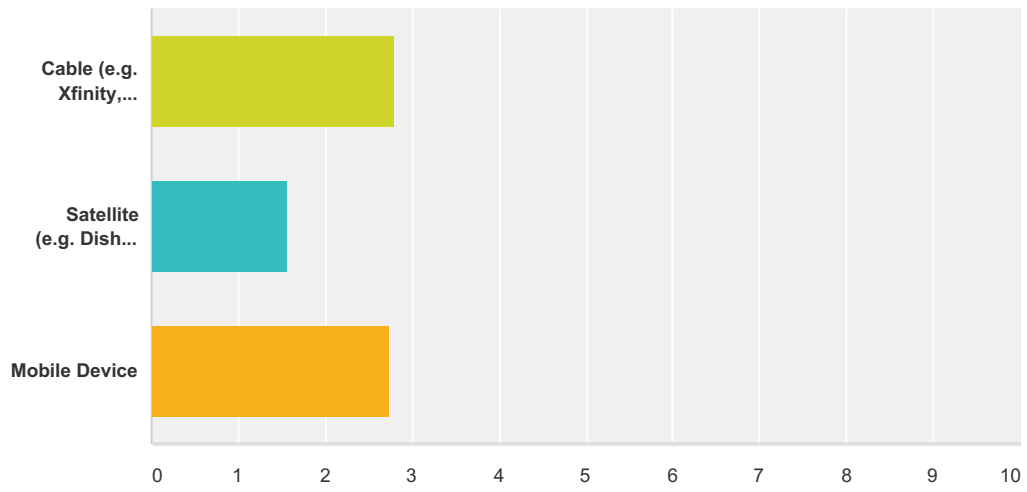
Answered: 40 Skipped: 16



	1	2	3	4	5	Total	Score
CBS6	47.22% 17	44.44% 16	5.56% 2	2.78% 1	0.00% 0	36	4.36
NBC12	56.25% 18	21.88% 7	21.88% 7	0.00% 0	0.00% 0	32	4.34
WRIC8	11.11% 3	37.04% 10	51.85% 14	0.00% 0	0.00% 0	27	3.59
CW	0.00% 0	0.00% 0	14.29% 1	42.86% 3	42.86% 3	7	1.71
FOX	22.22% 2	0.00% 0	22.22% 2	22.22% 2	33.33% 3	9	2.56

Q8 How do you watch TV? (Choose up to 3 in priority order.)

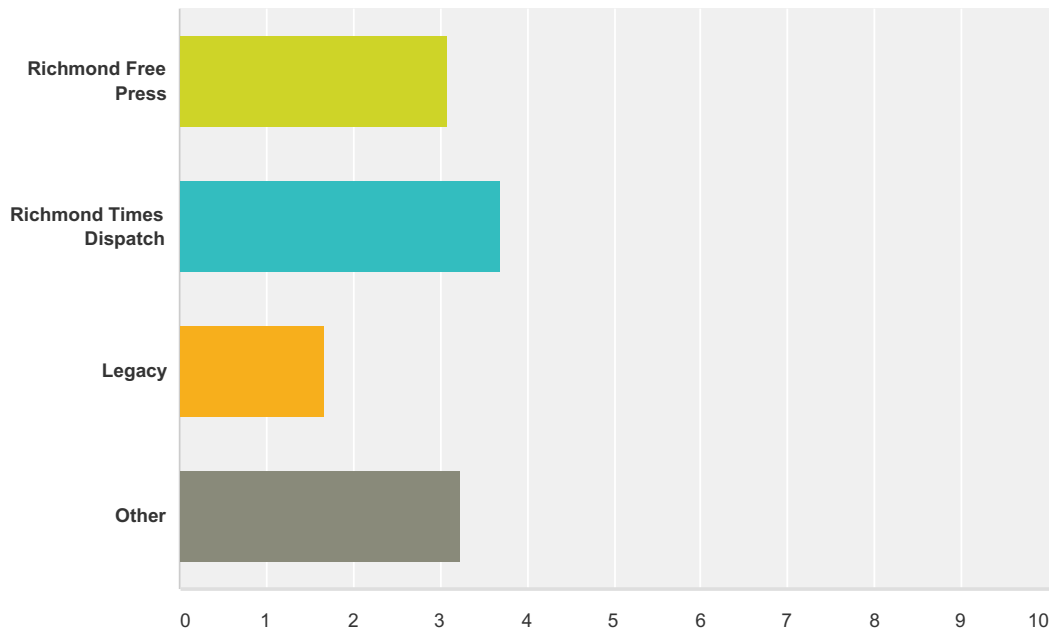
Answered: 42 Skipped: 14



	1	2	3	Total	Score
Cable (e.g. Xfinity, Comast)	79.31% 23	20.69% 6	0.00% 0	29	2.79
Satellite (e.g. Dish Network)	14.29% 1	28.57% 2	57.14% 4	7	1.57
Mobile Device	77.27% 17	18.18% 4	4.55% 1	22	2.73

Q9 What local newspapers do you read for news? (Choose up to 3 in priority order.)

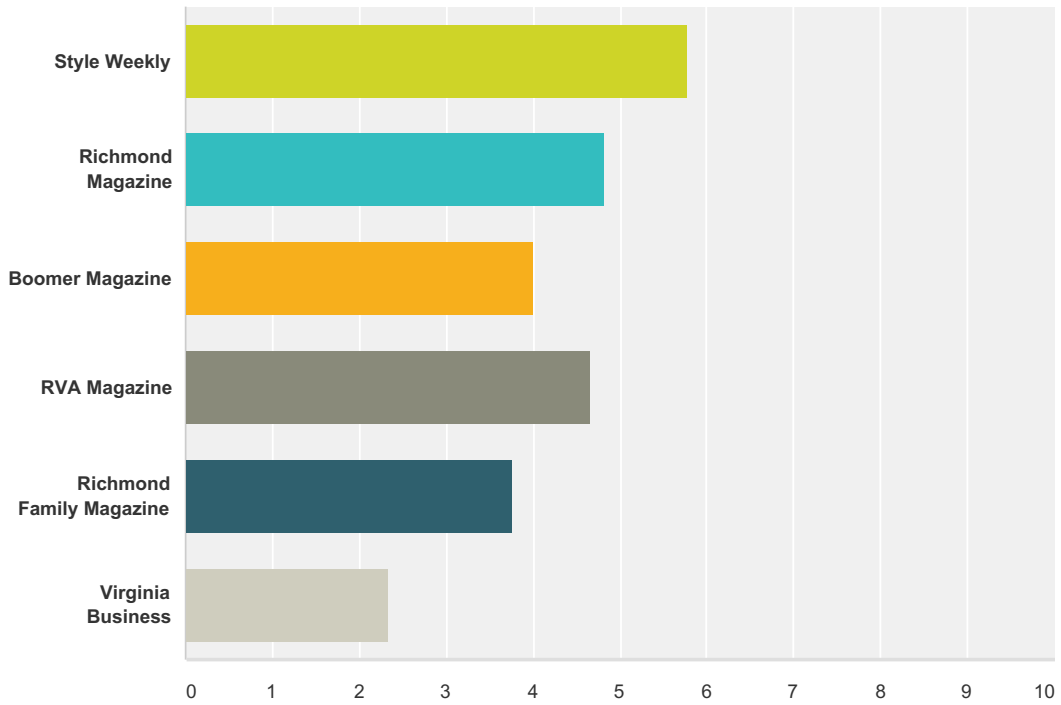
Answered: 49 Skipped: 7



	1	2	3	4	Total	Score
Richmond Free Press	23.81% 5	61.90% 13	14.29% 3	0.00% 0	21	3.10
Richmond Times Dispatch	78.72% 37	14.89% 7	4.26% 2	2.13% 1	47	3.70
Legacy	0.00% 0	33.33% 1	0.00% 0	66.67% 2	3	1.67
Other	38.46% 5	46.15% 6	15.38% 2	0.00% 0	13	3.23

**Q10 What local magazines do you read?
(Choose up to 3 in priority order.)**

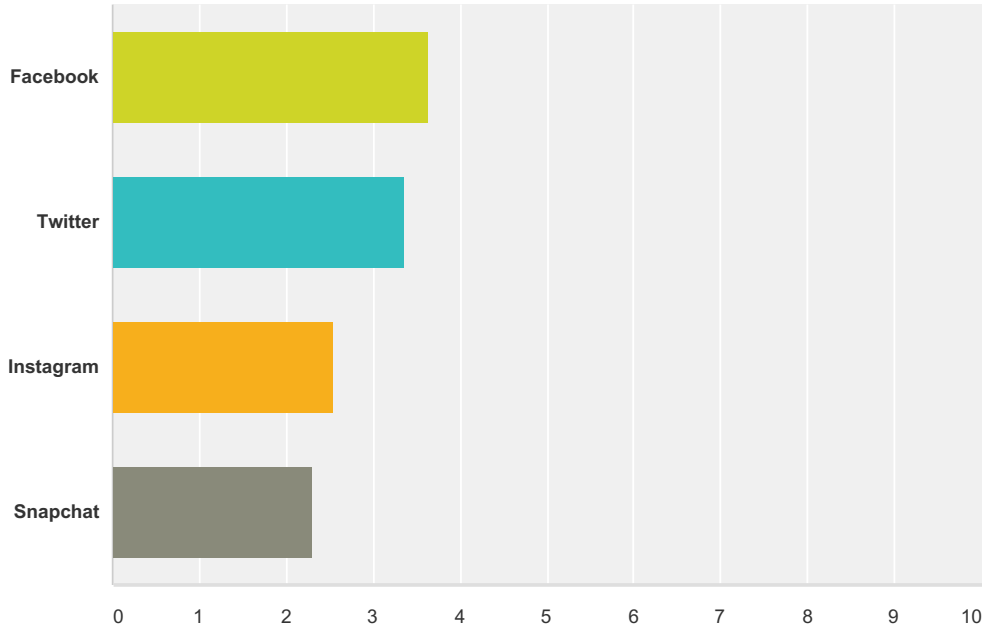
Answered: 45 Skipped: 11



	1	2	3	4	5	6	Total	Score
Style Weekly	82.93% 34	12.20% 5	4.88% 2	0.00% 0	0.00% 0	0.00% 0	41	5.78
Richmond Magazine	16.67% 5	60.00% 18	20.00% 6	0.00% 0	0.00% 0	3.33% 1	30	4.83
Boomer Magazine	20.00% 1	20.00% 1	20.00% 1	20.00% 1	20.00% 1	0.00% 0	5	4.00
RVA Magazine	11.76% 2	41.18% 7	47.06% 8	0.00% 0	0.00% 0	0.00% 0	17	4.65
Richmond Family Magazine	50.00% 2	0.00% 0	0.00% 0	0.00% 0	25.00% 1	25.00% 1	4	3.75
Virginia Business	0.00% 0	0.00% 0	0.00% 0	66.67% 2	0.00% 0	33.33% 1	3	2.33

Q11 What social media platforms do you use regularly? (Choose up to 3 in priority order.)

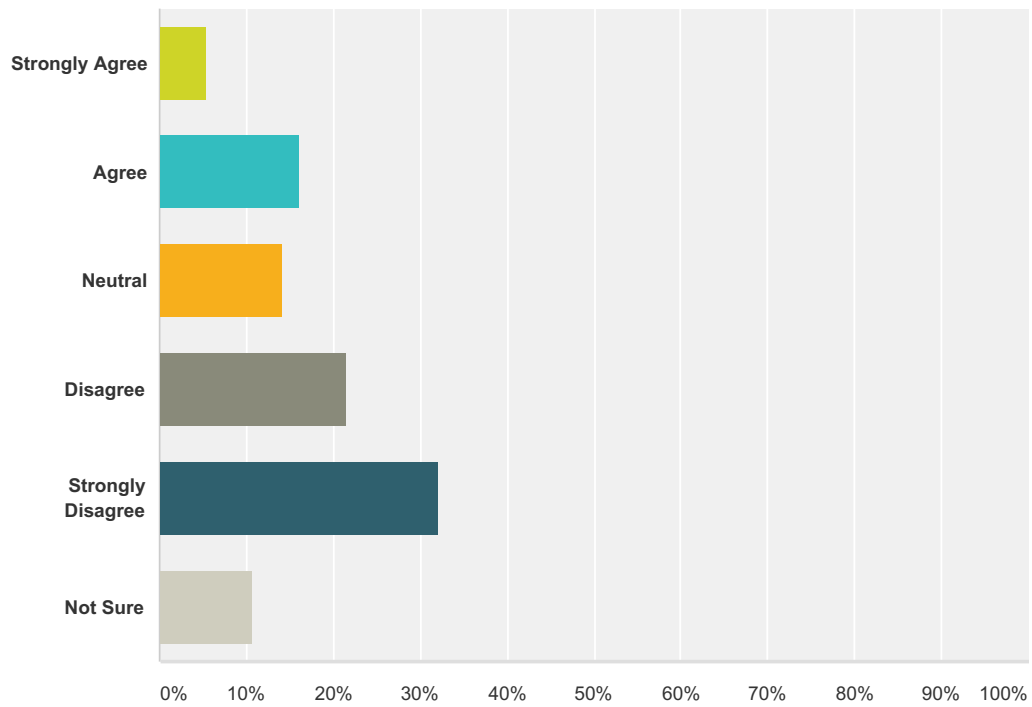
Answered: 49 Skipped: 7



	1	2	3	4	Total	Score
Facebook	73.33% 33	17.78% 8	8.89% 4	0.00% 0	45	3.64
Twitter	40.00% 10	56.00% 14	4.00% 1	0.00% 0	25	3.36
Instagram	16.67% 4	25.00% 6	54.17% 13	4.17% 1	24	2.54
Snapchat	14.29% 1	42.86% 3	0.00% 0	42.86% 3	7	2.29

Q12 The current Temporary Transfer Plaza suits my needs.

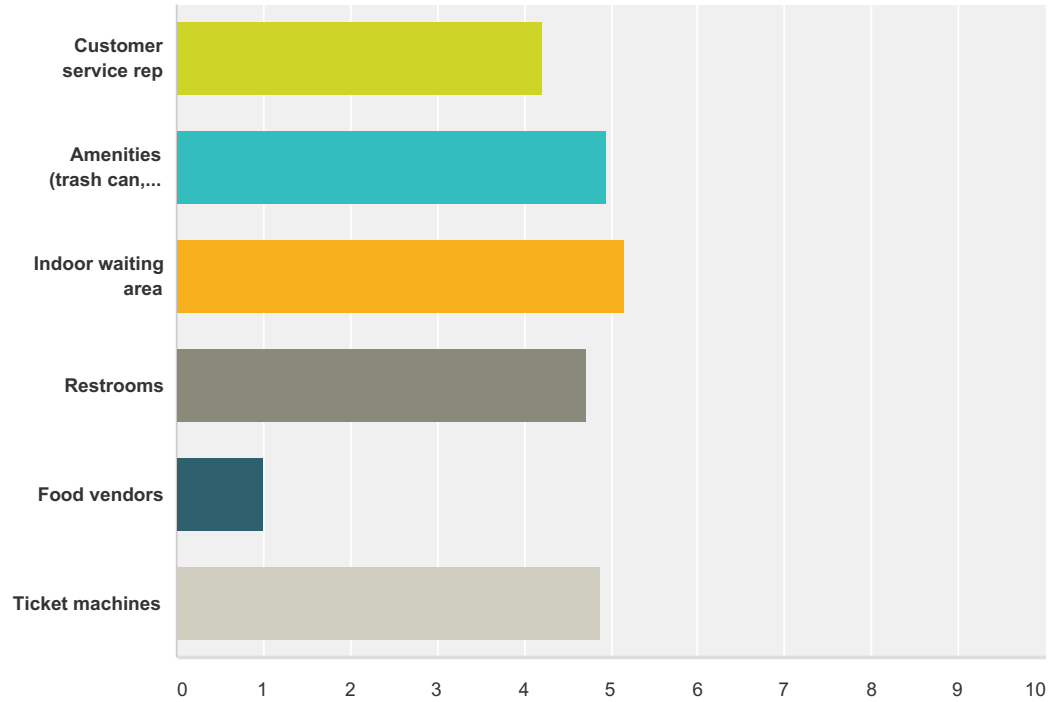
Answered: 56 Skipped: 0



Answer Choices	Responses	
Strongly Agree	5.36%	3
Agree	16.07%	9
Neutral	14.29%	8
Disagree	21.43%	12
Strongly Disagree	32.14%	18
Not Sure	10.71%	6
Total		56

Q13 What features would you like to see at a permanent transit facility? (Choose up to 3 in priority order.)

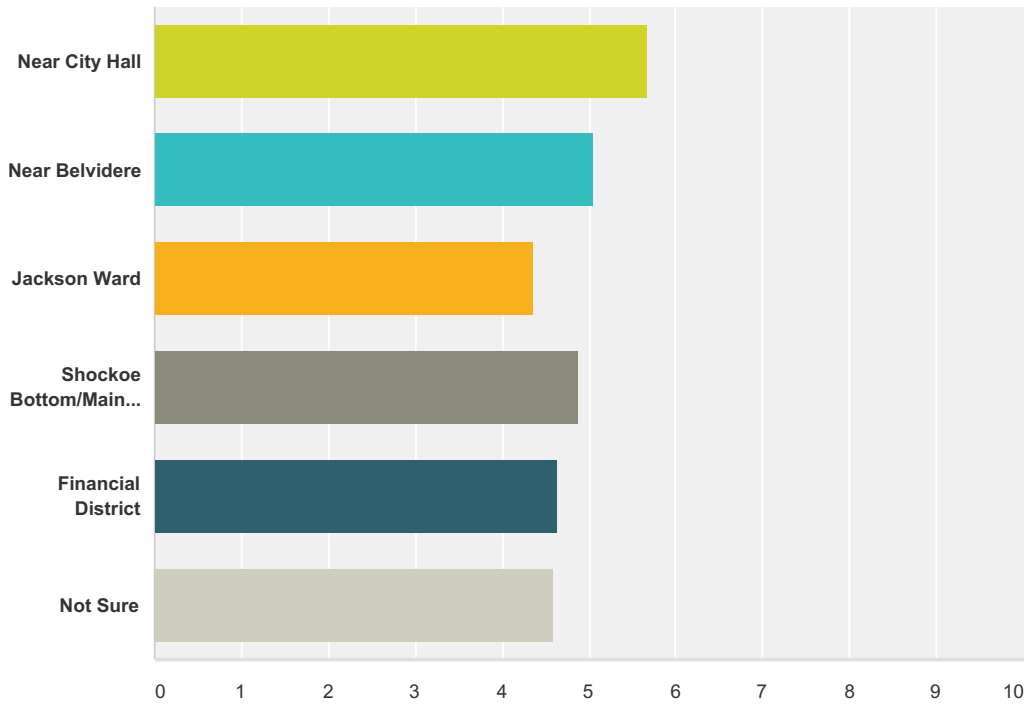
Answered: 51 Skipped: 5



	1	2	3	4	5	6	Total	Score
Customer service rep	28.57% 4	14.29% 2	28.57% 4	14.29% 2	7.14% 1	7.14% 1	14	4.21
Amenities (trash can, shelter, bench)	26.19% 11	45.24% 19	26.19% 11	2.38% 1	0.00% 0	0.00% 0	42	4.95
Indoor waiting area	48.65% 18	18.92% 7	32.43% 12	0.00% 0	0.00% 0	0.00% 0	37	5.16
Restrooms	25.71% 9	34.29% 12	31.43% 11	2.86% 1	5.71% 2	0.00% 0	35	4.71
Food vendors	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 3	3	1.00
Ticket machines	33.33% 8	33.33% 8	20.83% 5	12.50% 3	0.00% 0	0.00% 0	24	4.88

Q14 Where should the transit center be located? (Choose up to 2 in priority order.)

Answered: 51 Skipped: 5



	1	2	3	4	5	6	Total	Score
Near City Hall	69.44% 25	27.78% 10	2.78% 1	0.00% 0	0.00% 0	0.00% 0	36	5.67
Near Belvidere	42.11% 8	26.32% 5	26.32% 5	5.26% 1	0.00% 0	0.00% 0	19	5.05
Jackson Ward	18.18% 2	45.45% 5	9.09% 1	9.09% 1	18.18% 2	0.00% 0	11	4.36
Shockoe Bottom/Main Street Station	47.06% 8	29.41% 5	5.88% 1	5.88% 1	5.88% 1	5.88% 1	17	4.88
Financial District	18.18% 2	54.55% 6	18.18% 2	0.00% 0	0.00% 0	9.09% 1	11	4.64
Not Sure	50.00% 5	20.00% 2	10.00% 1	0.00% 0	0.00% 0	20.00% 2	10	4.60

Your New Transit System - Public Meeting Survey

Q15 Please add any additional comments.

Answered: 24 Skipped: 32

#	Responses	Date
1	Thanks for wrecking Broad Street.	3/31/2017 9:18 AM
2	Most folks in this 'hood' don't have a computer to take this survey !	3/31/2017 9:15 AM
3	The current transfer station would be okay if it were clean, and if there was no soliciting, no loitering, and people with megaphones screaming out their obnoxious "views". If you're not using the station, you shouldn't be there (and they wouldn't if the police would patrol the area/ have a booth there). And the bus announcements should tell people to cover their coughs/sneezes and to dispose of trash in the trash cans at the bus stops.	3/30/2017 12:40 PM
4	Please note that the RTNP did not recommend a transfer center, but a place for transfers during non-frequent service hours. Instead of a center, which would require all the buses to make a loop, a transit mall, like in Seattle and Portland. This would allow transfers right on Broad St, with buses just pulled over and a few minutes to change buses, cross the street if necessary and for late buses to catch up. This can be done at a curbside BRT stop, meaning all that needs to be found, it necessary, is a restroom. With a diversion of just the 3 (and 9), this can be done at 9th and Broad, meaning city hall or another government building could allow use of its restrooms. Or with a diversion of the 4, this could be done around the 1st/2nd/3rd St areas, and an unused building or business that wants customers coming in (like a late night food place, like a shawarma place) could be opened under sub-contract to the GRTC owned building (small 2000 sq ft area in boarded up building) that allowed open use of restrooms in exchange for extra business. This would be much cheaper than a full fledged center and provide all requested amenities.	3/30/2017 10:57 AM
5	I am not someone who rides the bus in Richmond, but I believe in public transportation. I hope Pulse and the new routes will alter my current means of transportation slightly.	3/29/2017 11:34 AM
6	Please expand service in Henrico! I live within 2 miles of the Staples Mill route and could use this to get to work in Oregon Hill, but with how long it takes me to walk to that route, it is not worthwhile. Extending up Glenside/Hilliard, which many riders live along, would be a huge improvement. Extending up the Staples Mill business corridor would also be tremendously helpful for many who ride the bus to work there.	3/29/2017 10:15 AM
7	I don't think there needs to be a permanent transfer facility. The Pulse makes all of Broad St. a transfer facility. Additional funds should be spent on expanding routes or increasing frequency, not on building a bus depot.	3/29/2017 8:56 AM
8	All stops should have shade and a place to sit. Some riders are frail or find standing difficult. Forcing anyone to wait without shelter in the heat and sun of a Richmond summer day is cruel.	3/29/2017 7:59 AM
9	I looked at the new transit plan and I was quiet disturbed by some lack of routes into Henrico County... I see you have the routes expanded into Eastern Henrico but I dont see Western Henrico where Henrico Doctors, Commonwealth Catholic Charities and Regency Square (the only real mall in the Richmond area GRTC services to) is being serviced currently not part of the new plan... I think GRTC is doing a great diservice by not including that area in which a lot customers either work or have services done in that area... GRTC needs to look at whole picture instead of half.	3/28/2017 10:54 PM
10	Need to be in a safe environment and have easy access to bus service. Location is key element. Have to arrive at work in the mornings very early.	3/27/2017 1:57 PM
11	This survey makes some terrible assumptions while leaving other important information vague. Question #3 should explain what is meant by "outbound." Does it mean leaving the central business district or leaving my house or leaving my work? Question #4 assumes everybody knows the proposed routes by memory. There should be a link to find out more. Question #6 should explain what is meant by "district." If it means city council district, then somebody should really reconsider why Greater Richmond Transit Company isn't thinking about transit for all of "greater Richmond." Question #8 should've included internet streaming as an option. Question #9 omitted big circulation newspapers in Chesterfield and Henrico, another sign of city-bias in this poll. So, my comment is this... please start thinking regionally.	3/25/2017 5:41 PM
12	The new system wouldn't be very beneficial to people bc its time consuming and it could potentially cause a loss of ridership	3/23/2017 1:17 PM

Your New Transit System - Public Meeting Survey

13	The transfer center should be built near 6-9st. Not necessarily at City Hall, but near the retail center of downtown. ALL CONVERSATION TO MOVE IT FROM THIS AREA IS A DIRECT AND OVERT RACIST MOVE TO PULL BLACK PEOPLE FROM BROAD ST. There is no ambiguity to this. Also, this survey is racist. It would've been better to just ask people their race than using the tv option, which by the way doesn't consider people like me who don't have cable nor satellite nor do I use my mobile phone to watch the tv. But I do watch tv. Your entire process is compromised and obviously biased with an agenda. That agenda is not for Richmonders who have been in this city longer than you have been alive.	3/22/2017 10:10 PM
14	I watch tv through a streaming device + antenna. I would also like to see the return of additional express routes such as the 66x.	3/22/2017 9:22 PM
15	The proposed service to downtown is terrible from the Fan. I will only have 2 options - one of which requires walking 6 blocks and I am disabled. Horrible service.	3/22/2017 1:14 PM
16	I ride the 64 express bus. The new proposed 4 buses should be spread out over 3 hours. I would recommend you get a representative sample of bus riders who can give you input as to the best times that they be scheduled.	3/21/2017 3:03 PM
17	If GRTC develops a truly frequent network a large transfer station shouldn't be necessary.	3/21/2017 1:17 PM
18	With all the transfers that will be at Southside Plaza, it needs some improvements. Could the government services building let people in when it's bad weather or to use the bathroom?	3/21/2017 8:00 AM
19	Very concerned about routes having limited hours i.e. ending service at 7 p.m. or any earlier time. Concerned about areas with working folk removing lines where elderly, disabled or working folk need close by.. 9th street transit station is needs serious improvement (shelter at least, lighting).	3/20/2017 10:52 PM
20	Please keep a Broad St local bus of some sort! I live on Broad & Lombardy and commute to Broad & Westwood, so no BRT station would suit my needs. Broad & Lombardy is one of the busiest stops on Broad and it needs full service.	3/20/2017 2:37 PM
21	My use of the current system is not a good indicator of my intentions for using the new system. My review of the intended bus route designs leads me to believe I will be able to affectively use the new system for non-downtown destinations	3/20/2017 1:40 PM
22	I take the #2 to Regency or to Three Chopt almost daily. I have yet to hear any information on how this route will be effected in Henrico.	3/20/2017 12:30 PM
23	Very sorry that #16 route is being eliminated.	3/19/2017 3:43 PM
24	Wh is there no detail on the changes in Northside? I downloaded the pdf and while it points out what will happen in Southside, West and East Ends, NOTHING about Northside! And the maps of the changes in the Council Districts, when it gets to 3rd District, reverts to 1st District! How can anyone be informed when the website leaves out my District?	3/16/2017 5:44 PM